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TO Group Art Unit 3627 FAX NO. 703-872-9306
FIRM/COMPANY U.S. Patent and Trademark Office VOICE NO. _____
FROM Eric M. Grabski VOICE NO. 214.953.6492 DATE July 30, 2004
RETURN TO Darla J. Rupert FAX NO. 214.661.4676 PAGES (including cover) 2

MESSAGE**ATTORNEY DOCKET NO.: 073897.0150**

In re Application of:
Serial No.:
Filed:
Art Unit No.:
Title:

Chitra (nmi) Jain et al.
10/824,178
April 14, 2004
3627
*System and Method for Providing Personalized Customer Assistance
Using a Financial Card Having an RFID Device*

Please immediately notify Group Art Unit No. 3627 that this cover sheet, and the enclosed Request for Status has been received. Thank you.

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Darla J. Rupert

Date: July 30, 2004

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PATENT APPLICATION
10/824,178

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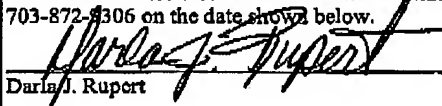
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JUL 30 2004

In re Application of: Chitra (nmi) Jain et al.
Serial No.: 10/824,179
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Title: *System and Method for Providing Personalized Customer Assistance Using a Financial Card Having an RFID Device*

Commissioner For Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450

Dear Sir:

CERTIFICATE OF FACSIMILE
I hereby certify that this correspondence is being sent to the United States Postal Service via facsimile number 703-872-8306 on the date shown below.

Darla J. Rupert
Date: July 30, 2004

Request for Status

Please advise of the status of the above-identified patent application. Applicants filed a Petition to Make Special Under 37 C.F.R. § 1.102(d) on April 14, 2004. Applicants are currently awaiting a decision on this petition.

If there are any matters that can be cleared up through a telephone conversation, please contact the undersigned attorney for Applicants at 214-953-6492.

Respectfully submitted,

BAKER BOTTS L.L.P.
Attorneys for Applicants



Eric M. Grabski
Reg. No. 51,749

Date: July 30, 2004

Correspondence Address:**Customer Number: 05073**